

9600

*Microprocessor
Intruder
Alarm
Control
Panel*



User Manual

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The 9610 Microprocessor Intruder Alarm is a fully programmable system. Your system will have been programmed by your alarm company engineer for the functions and options specified at installation.

Access to the various user functions is divided into two user levels, determined by the access code. Your system will have been handed over to you with the standard default access code of '1234'. This access code has the authority of 'Manager', thereby allowing you to change the default code, to programme the other six available codes and to determine their authority as shown on pages 15 and 16 of this manual.

Manager Codes

Permit the user access to the following system functions:

- (a) Arming, disarming and resetting the system (if not programmed for 'Engineer Reset').
- (b) Omitting zones (if zones are programmed to be 'Omit Allowed').
- (c) Omitting and re-instating 24 hour zones (if zones are programmed to be 'Omit Allowed').
- (d) Setting 'Chime' function.
- (e) Setting system time and date.
- (f) Changing user code authority.
- (g) Changing and deleting user codes.
- (h) Viewing the event log.
- (i) Carrying out all test functions, e.g., Bell Test and Walk Test
- (j) Printing the event log.

Operator Codes

Restricts user access to the following system functions:

- (a) Arming, disarming and resetting the system (if not programmed for 'Engineer Reset').
- (b) Omitting zones (if zones are programmed to be 'Omit Allowed').
- (c) Setting the 'Chime' function.
- (d) Viewing the event log.
- (e) Carrying out all test functions, e.g., Bell Test and Walk Test.

Block Omit Access Code

Allows access to areas within Group 'D'.

- (a) Entering the 'Block Omit' code will allow the user access to an area which has been defined as Group 'D'.
- (b) Detection within Group 'D' will be disarmed allowing access, while detection on the other groups remain active.
- (c) The 'Block Omit' code can be used to disarm and re-arm Group D only when one of the other three groups is armed.
- (d) This application could be used if a cleaner requires access to a specific area without disarming the whole system.
- (e) The code will not allow a user to perform any function other than arming or disarming Group D.

Holiday Codes

A 'Holiday' access code can be given to a relative or a person looking after the property while you are on holiday. The 'Holiday Code' is programmed by someone with 'Manager' authority. As soon as the 'Holiday' code is programmed, the system must be armed and disarmed using this access code. Whenever a normal user code is entered, e.g., on return from holiday, the 'Holiday' code is automatically deleted from the system.

A 'Holiday' code permits access to the following system functions:

- (a) Arming, disarming and resetting the system (if not programmed for 'Engineer Reset').
- (b) Setting the Chime function.
- (c) Carrying out all system tests, e.g., Bell Test and Walk Test.
- (d) Viewing the event log.

Duress Code

This function only applies if your system is fitted with remote signalling. The 'Duress' code is used to transmit a 'Personal Attack' (P.A.) alarm to the central station in the event of the user being required to unset the system under duress. Using the 'Duress' code will unset the system, but will give no visual evidence of the transmission to the central station.

IMPORTANT NOTE: Do not use the 'Duress' code to unset the system, unless under duress, as the transmission of a PA code to the central station will cause the police authority to be called to your premises.

After using the 'Duress' access code, the P.A. trigger to the remote signalling device will be inoperable until the system is reset by an operator or manager code.

Entry Code

An 'Entry' code is a special code used in conjunction with one of the system programmable outputs and programmed by the installer to operate a door release on entering the 'Entry' code. This code does not arm or disarm the system, nor will it allow access to any of the panel functions.

ARMING THE SYSTEM

2

Note 1

*if display shows
INVALID CODE YES/
NO press the 'Yes' or
'No' key and re-enter
your access code.*

Note 2

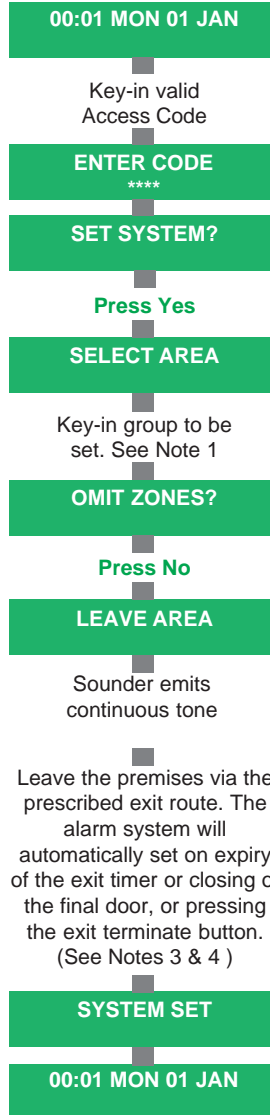
*When selecting groups
to be armed, select
Group 'A' for Full Set
or select group 'B', 'C'
or 'D' for Part Set.*

Note 3

*The zones set when the
user selects Group 'B',
'C', or 'D' are pro-
grammed by the engineer.
(See Page 22)*

Note 4

*If the system has been
programmed for and
fitted with an Exit lock,
the system will set when
the final door has been
closed and the lock has
been operated. The exit
tone will automatically be
terminated.*



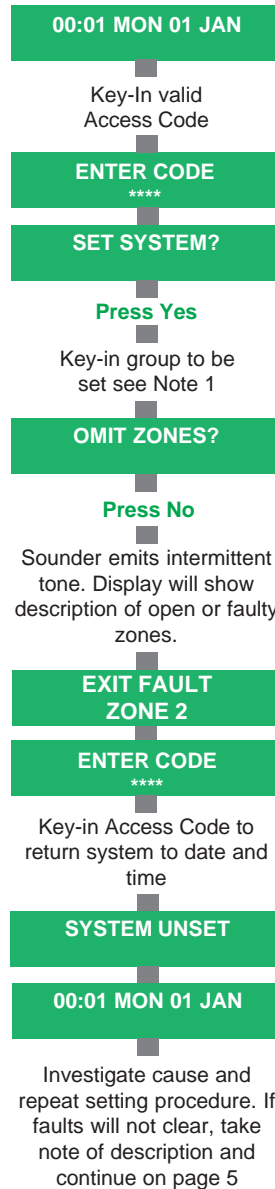
Note 5

*If the system has been
programmed for 'Instant
Set' it will set instantly
and silently when the user
enters a valid code and
there are no faults
present. If faults exist, the
keypad will emit a single
error beep and cycle
through any faults for the
duration of the pro-
grammed exit time and
then return to the day
state. Check for faults as
necessary.*

Note 1
if display shows
INVALID CODE YES/
NO press the 'Yes' or
'No' key and re-enter
your access code.

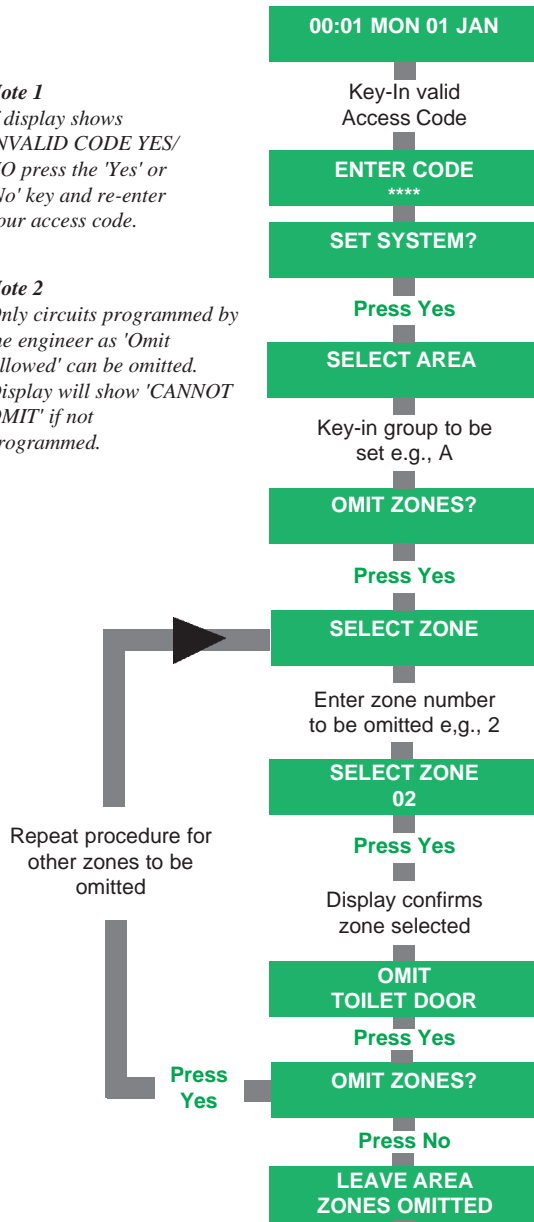
Note 2
When selecting groups to be
armed, select Group 'A' for
Full Guard or select group
'B', 'C' or 'D' for Part Set
Guard.

Note 3
If a detector is fitted at the
control panel, or if the front
door is known to be open,
you may leave if these faults
are shown. The system will
set when clear of the
detection. If the user is not
clear by the time the exit
time has expired, an exit
fault will occur (Internal
sounders), Return to the
control panel and reset
system with the user code.



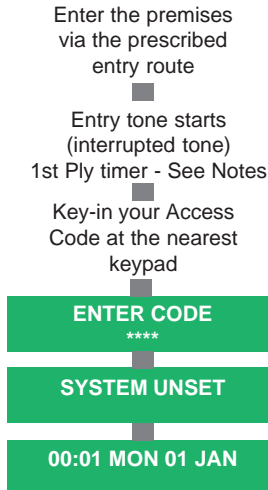
Note 1
if display shows
INVALID CODE YES/
NO press the 'Yes' or
'No' key and re-enter
your access code.

Note 2
Only circuits programmed by
the engineer as 'Omit
Allowed' can be omitted.
Display will show 'CANNOT
OMIT' if not
programmed.



Leave the premises via the prescribed exit route. The alarm system will automatically set on expiry of the exit timer or closing of final door, or pressing the exit terminate button. (Refer also to Notes 3 & 4 Page 3)

Note 1
if display shows
INVALID CODE YES/
NO press the 'Yes' or
'No' key and re-enter
your access code.



Note 2 (TWO-PLY ENTER TIMER)

On entering the premises the keypad sounder will emit an interrupted tone for the duration of the programmed entry time. If the user exceeds the programmed entry time, the internal sounder will emit a rapid warning tone for a preset time of 30 seconds. This two stage timer is known as 'Two-Ply'. If the user exceeds the second stage timer, an alarm condition will be initiated.

Note 3 (System Programmed Abort)

Should the user accidentally deviate from the prescribed entry route during the First Ply entry time, the system will automatically change from the 'Entry' mode to the 'Abort' mode (if programmed by the installer). The entry timer will change to a second ply fixed timer of 90 seconds along with a rapid warning tone. The user must enter a valid user code during the 90 seconds otherwise an alarm will be initiated. If the user exceeds the entry timer and deviates from the entry route during the second ply timer, a further 60 seconds will be available for the user to enter a valid user code before an alarm is initiated.

Note 4 (System Programmed Non Abort)

Should the user accidentally deviate from the prescribed entry route during either of the First or Second Ply timers, an alarm condition will be initiated.

ARMING/DISARMING BLOCK OMIT GROUP D

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Disarming Group 'D' Block Omit

Note 1
if display shows *INVALID CODE YES/NO* press the 'Yes' or 'No' key and re-enter your access code.

Note 2
The 9610 control panel has a special user access code known as 'Block Omit'. By entering this code it allows all the circuits allocated to Group 'D' to be armed or disarmed, while any of the three other groups is armed. The code will only operate providing the system has been armed using another group.

Note 3
Only circuits allocated to Group 'D' are disarmed. If any other detectors not within Group 'D' are violated, a full alarm condition will be initiated.

Enter the premises
via the prescribed
Entry Route
Entry tone starts
Key-in your 'Block
Omit Code' at the
nearest keypad

ENTER CODE

BLOCK OMITTED

00:01 MON 01 JAN

Rearming Group 'D' Block Omit

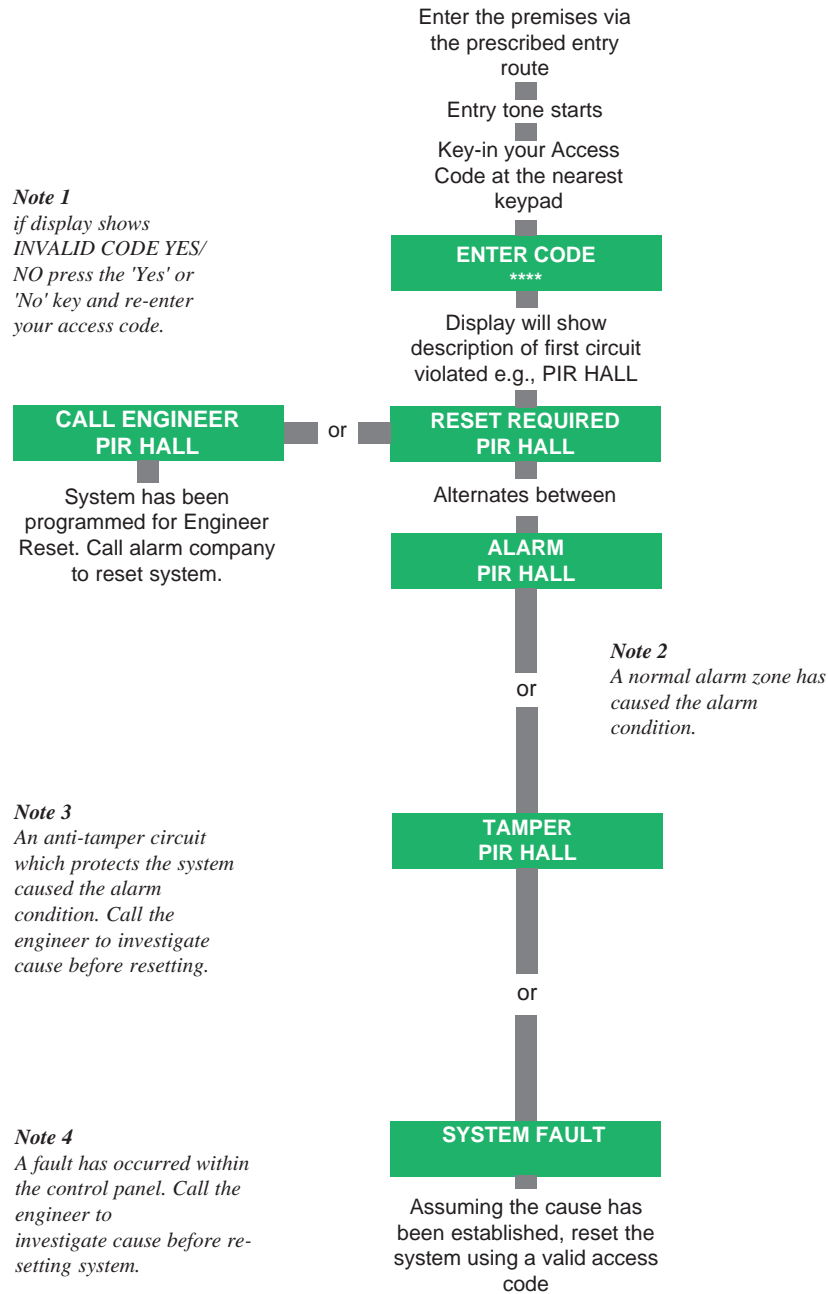
00:01 MON 01 JAN

Key-in your Block Omit
Code

ENTER CODE

LEAVE AREA

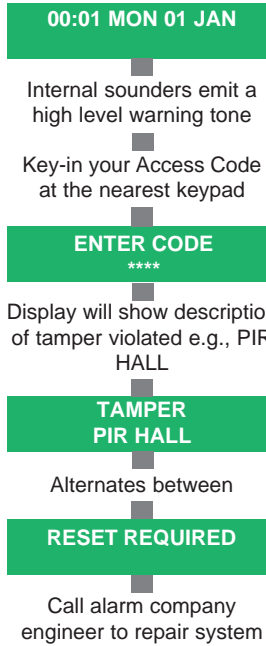
Leave the premises via the prescribed exit route. The system will automatically re-arm the circuits in Group 'D' on expiry of the exit timer or closing of the final door, or pressing the exit terminate button.
(Refer also to Notes 3 & 4 Page 3)



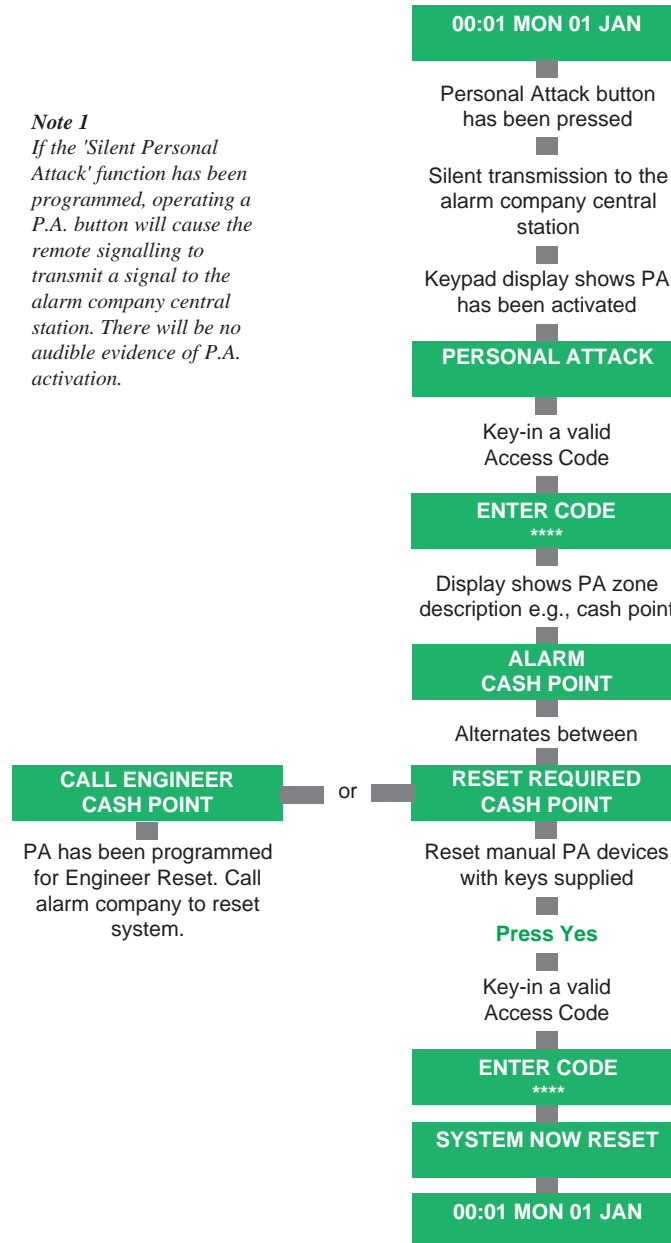
DAYTIME TAMPER ALARM

8

Note 1
The 9600 system incorporates 24 hour monitoring on all wiring and detection devices. If this circuit is violated it will cause a 'Tamper' condition, warning the user of any unauthorised interference by operating the internal sounders.



Note 1
 If the 'Silent Personal Attack' function has been programmed, operating a P.A. button will cause the remote signalling to transmit a signal to the alarm company central station. There will be no audible evidence of P.A. activation.



FIRE ALARM

10

Note 1

If the system has smoke or heat detectors fitted to a zone which has been programmed as Fire and a fire is detected, the following events will occur.

Internal sounder generating a quick two tone warning, the external bell is pulsing and the external strobe is on.

Display will show FIRE zone has been activated e.g., KITCHEN

FIRE
KITCHEN

Evacuate all occupants of the building and call the fire brigade.

If safe to do so. enter valid code to silence alarm

RESET REQUIRED
KITCHEN

Alternates between

ALARM
KITCHEN

To reset system Key-in a valid Access Code

ENTER CODE

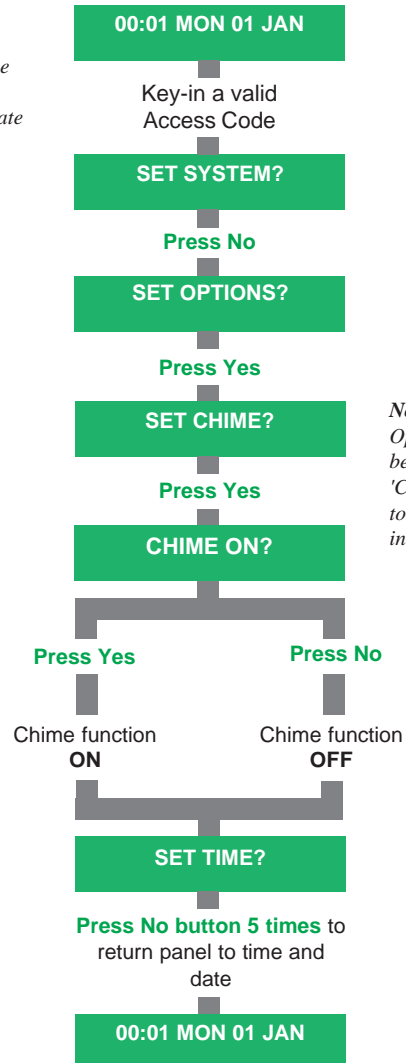
SYSTEM NOW RESET

00:01 MON 01 JAN

Note 2

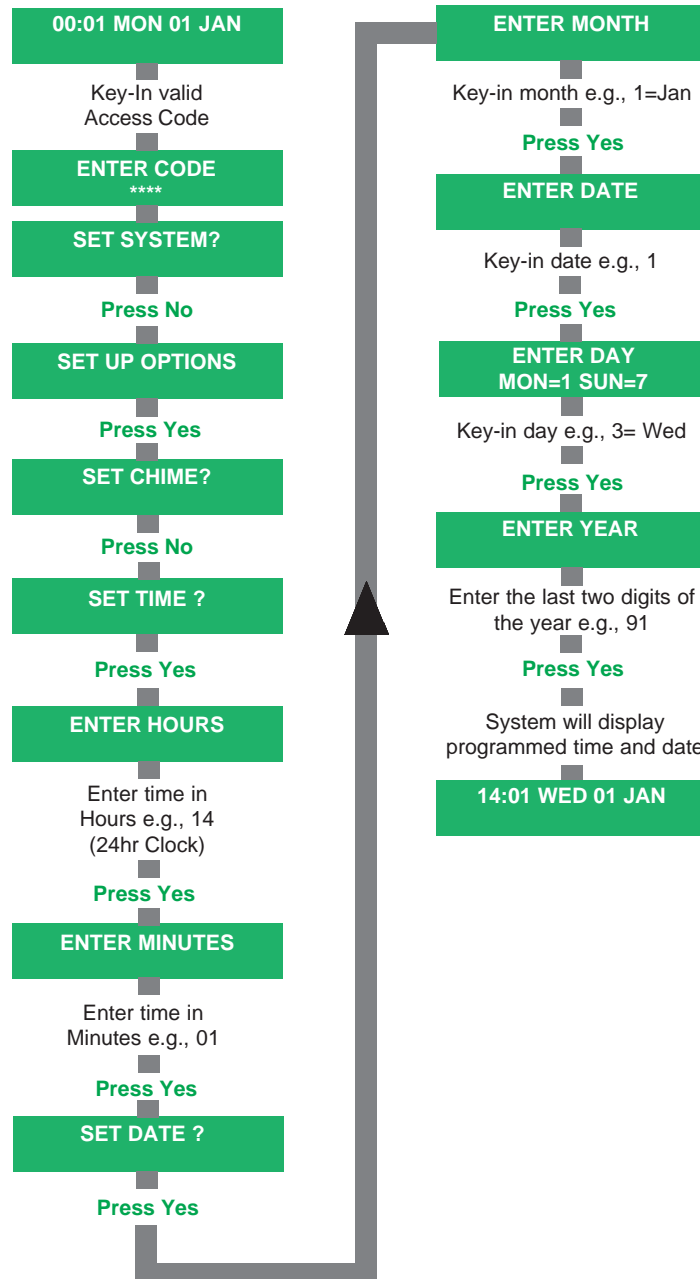
If the system has remote signalling fitted, a fire code will be transmitted to the alarm company central station. The necessary information may be passed to the nearest fire station. In any event, always dial 999 and call the fire brigade.

Note 1
Only zones which have been programmed by the installation engineer as 'Chime' zones will operate this facility.



Note 2
Opening a zone which has been programmed as 'Chime' will cause a bleep tone to be emitted from the internal speaker(s).

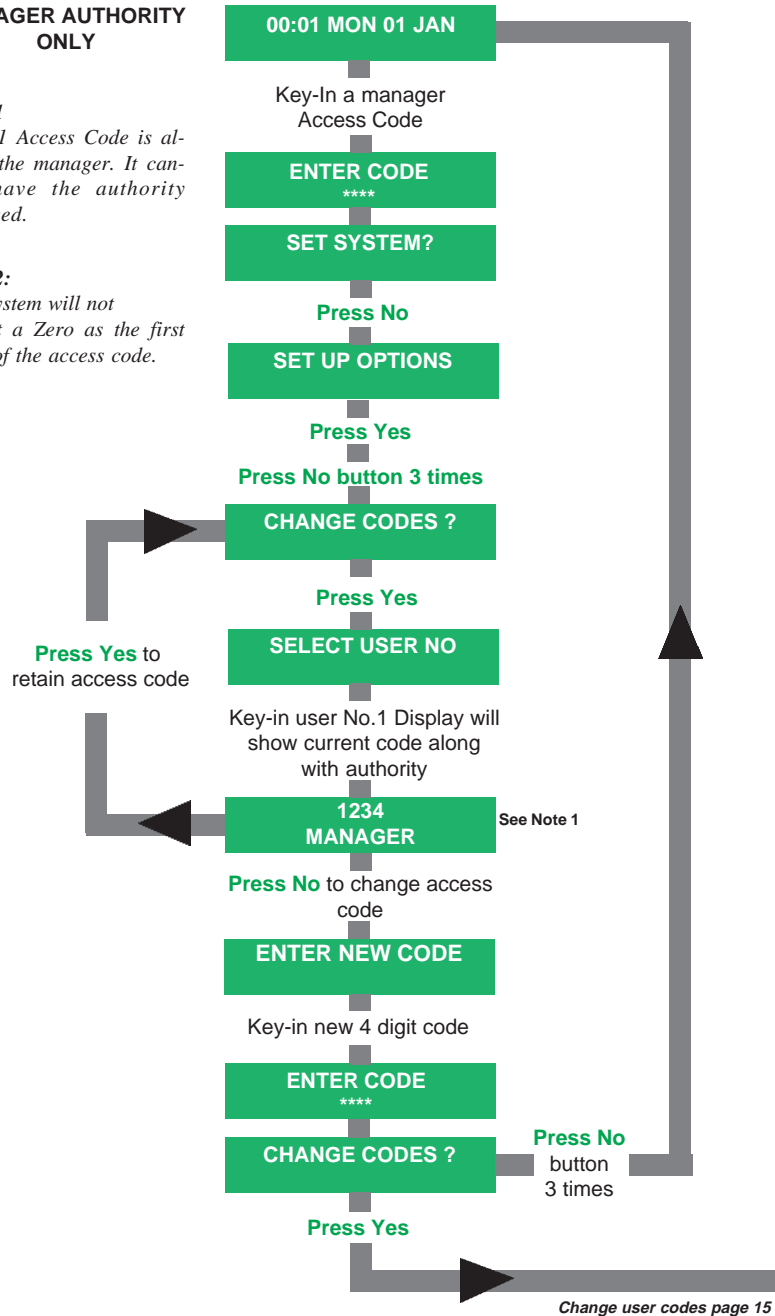
MANAGER AUTHORITY ONLY



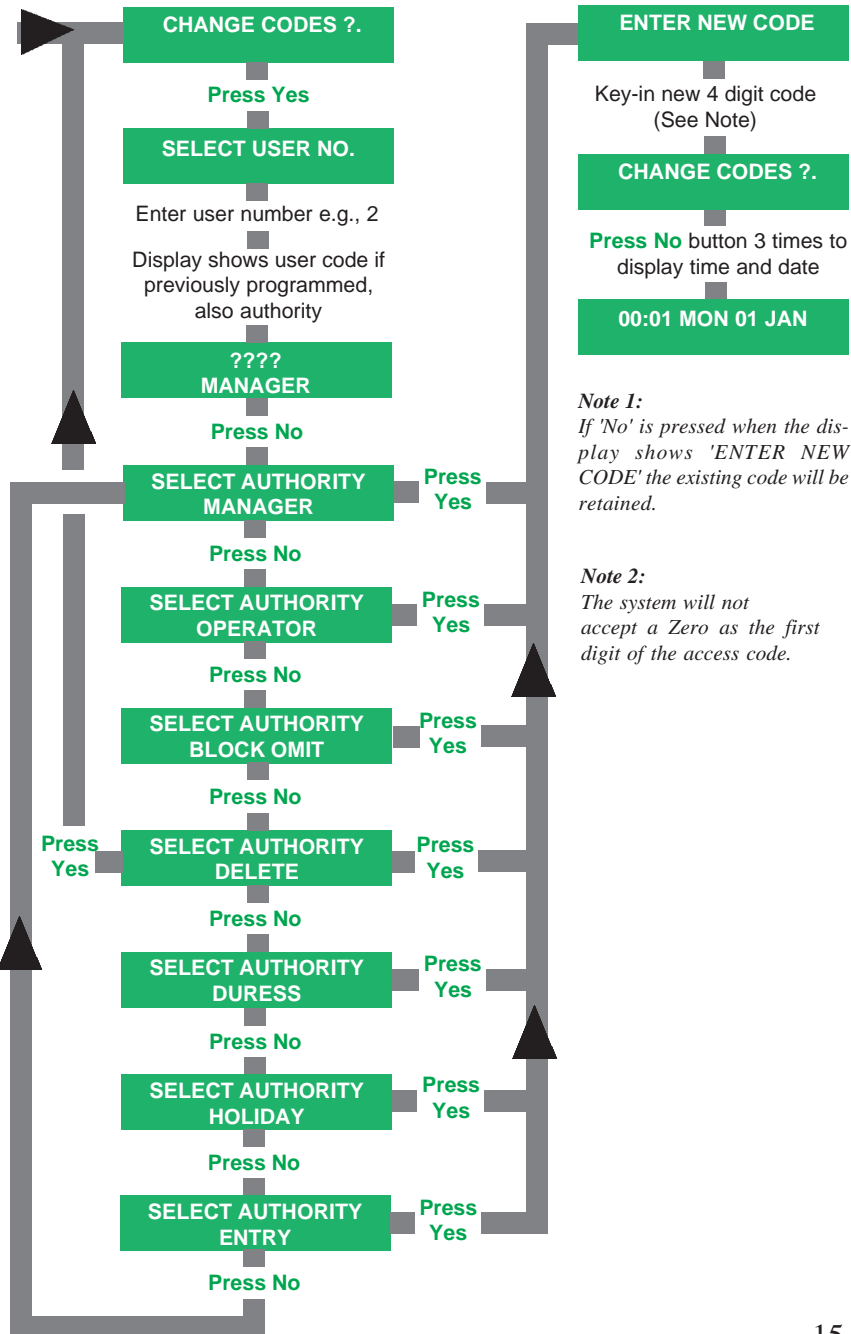
MANAGER AUTHORITY ONLY

Note 1
User 1 Access Code is always the manager. It cannot have the authority changed.

Note 2:
The system will not accept a Zero as the first digit of the access code.



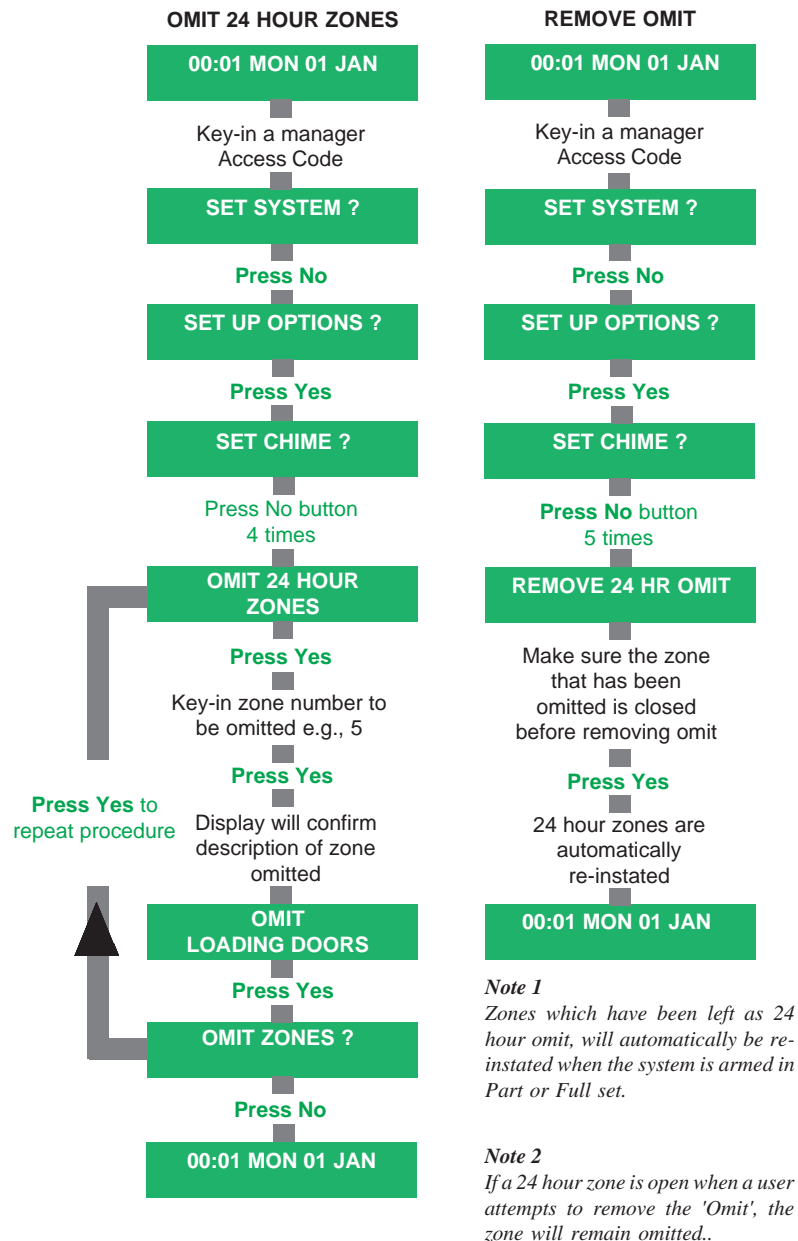
MANAGER AUTHORITY ONLY



Note 1:
If 'No' is pressed when the display shows 'ENTER NEW CODE' the existing code will be retained.

Note 2:
The system will not accept a Zero as the first digit of the access code.

MANAGER AUTHORITY ONLY



BELL TEST

16

Note 1

System will automatically test each warning device for 3 seconds.

Note 2

Pressing the 'No' key during the test, will abort the test.

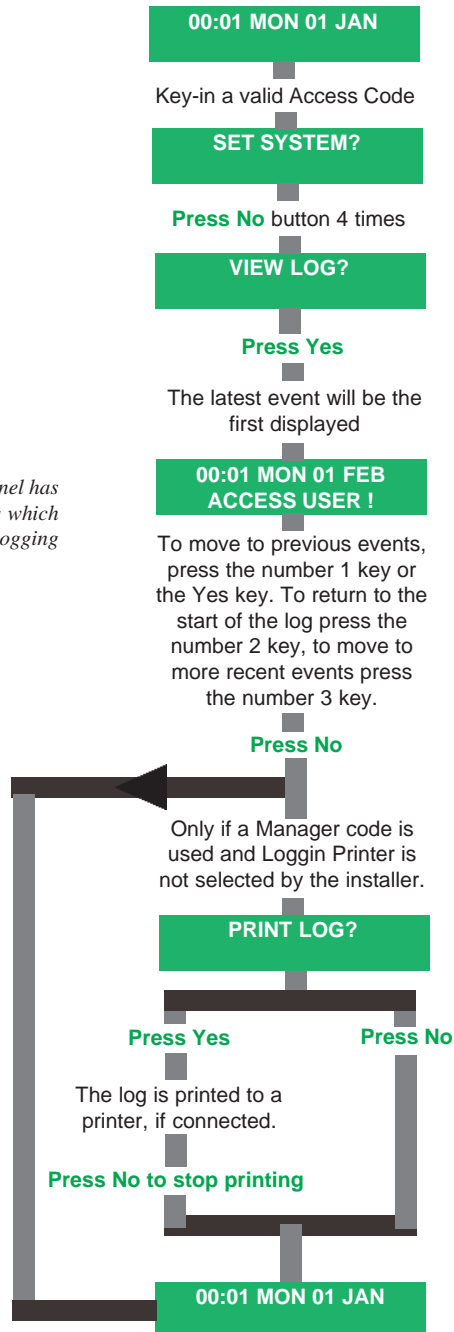


Note 1

This test allows you to test your system. **However, you cannot test any P.A. buttons or 24 hour circuits. If you do test these, an alarm will occur.**

**Note 2**

When a zone is opened the keypad beeps and the internal sounder(s) operate. The display will show description of circuits.



Note 1
The control panel has an internal log which is capable of logging 250 events.

Note 2
A full log contains 128 events and will take approximately 4 minutes to print.

CALL ENGINEER	Call alarm company engineer to check system.
CANNOT RESET	System is unable to reset due to a fault existing. Check as necessary or call engineer.
EXIT FAULT	User has exceeded the programmed exit time or a fault exists with the detection on exit route, check as necessary or call engineer.
FIRE	A smoke or heat detector fitted to the system has been activated.
INVALID CODE	Incorrect user code has been entered, re-try up to 4 times before tamper alarm will occur.
LOW BATTERY	Stand-by battery is low, call alarm company engineer to check system.
MAINS FAILED	240v main supply to control panel lost, check fuse board or spur outlet. Call engineer to check if required.
PERSONAL ATTACK	A personal attack button fitted to the system has been activated.
PRINTER FAULT	The logging printer has been disconnected, de-selected or has run out of paper. Call engineer to check system.
SYSTEM FAULT	Fault within control panel, call engineer to check system.
SYSTEM RESET	System has successfully reset, all wiring and circuits are correct.
TAMPER FAULT	System anti-tamper switch opened or damage to wiring has occurred. Call engineer to check system.
TELEPHONE FAILED	Telephone line fault, call alarm company engineer to check system.
ZONE TEST FAILED	A zone which the engineer has programmed for 14 day test has been violated. Call engineer to check system.
24 HOUR ALARM	A zone programmed as 24 hour alarm has been violated, display will show description. Check system as necessary.

AUX POWER FAIL	The load on the AUX 12V supply is excessive and the protecting fuse has been operated. Contact the installing company to investigate.
BATTERY FAILED	The battery has become faulty and will not maintain the system in the event of a power failure. Contact the installing company to investigate.
COMMS FAILED	The system has tried to contact the central station but for some reason has failed.
COMMS LINE FAULT	Log message corresponding to the TELEPHONE FAILED message on the display
COMSS SUCCESSFUL	The central station has successfully acknowledged receipt of a communication.
KEYPAD nn TAMPER	Either the wiring to keypad nn has been cut or the keypad back tamper switch has been opened. If the system is programmed for customer reset then correct the fault and reset the system. If not, contact the installing company.
LOW BATTERY	The battery voltage is at a seriously low level. Mains power must be restored to the system in the near future otherwise the system will fail completely.
SYSTEM INHIBITED	If there are two or more keypads fitted to the system, all keypads except the one in use will display SYSTEM INHIBITED during engineering.
TELEPHONE FAILED	The telephone line has become disconnected or faulty. If possible check the connection to the panel. If the message persists, contact the installing company.
UNIT TAMPER	The circuit connected to the unit tamper terminals has become open circuit. Check the external sounder wiring. If an SAB is not fitted check that TR and 0V are linked.
WATCHDOG FAULT	A mains transient or severe electrostatic discharge has upset the system software. The system has restarted itself and should be functioning normally. If the system is appearing to malfunction or this message frequently appears in the log, contact your installing company.
ZONE TEST FAILED CALL ENGINEER	One or more zones are on 14 day test (soak test). Some of these zones have been violated during the set period and would have caused an alarm. Contact your installing company. The panel will continue to operate correctly.

ZONE	DESCRIPTION	GROUP				OMIT ALLOWED	CHIME
		A	B	C	D		
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
12							
13							
14							
15							
16							

Installed by (Engineer's signature).....

Date Completed.....

ENGINEER RESET.....

BELL DURATION.....

COMMUNICATOR FITTED.....

	GROUP			
	A	B	C	D
EXIT TIME				
ENTRY TIME				

Note: Group D can be either Part Set or Block Omit depending on the way the system is programmed.

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